



GovLabAustria is an interdisciplinary laboratory fostering innovation in the public sector. It is operated by the Danube-University Krems and the Austrian Federal Ministry of Civil Service and Sport. Experts from the Ministry of Civil Service and Sport, the Ministry for Digital and Economic Affairs, the departments for E-Governance in economics and public administration as well as experts for knowledge- and communication management of the Danube-University Krems collaborate at this public sector innovation lab.

GovLabAustria targets central challenges of the public sector, looking for intersectoral approaches while integrating relevant stakeholders in an academic and practical context in an open and interdisciplinary experimental space.

The core targets of GovLabAustria are

- the prototypical implementation of research and development projects in the field of public sector innovation and evidence-based policy making,
- international observation of innovative projects, methods and solutions in and beyond the public sector,
- the establishment of a National Contact Point for innovation labs in the public sector,
- the integration of expertise from administration, academia, private sector and the public, as well as
- the dissemination of knowledge through education, training and communication.

The work of GovLabAustria focuses on future-relevant issues, using citizen-oriented solution approaches in the context of an open “experimental space” and taking advantage of innovative methods in a problem oriented way. All relevant dimensions, encompassing administration, political system, social system and private sector are being considered.

The team culture of GovLabAustria is based on the principle of a „free room of interaction“; it operates on the following core principles:

- not part of existing hierarchical structures
- consensual decision-making with a focus on free discourse, exchange of opinions and cooperation
- co-operation is experimental and future oriented
- periodic reflection and impact assessment focused on process improvement and organisational learning

GovLabAustria performs four major duties:

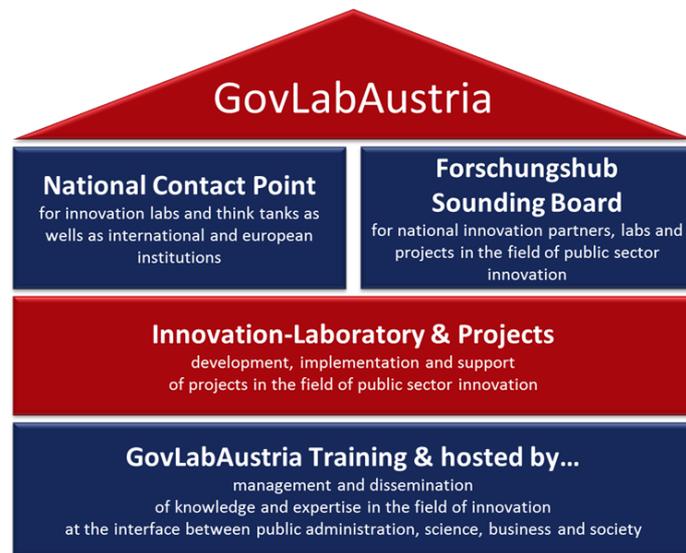
It acts as the **central innovation- and research hub** of the Austrian federal government in the field of governance and public sector innovation.

With its **sounding board**, encompassing representatives from all partner organisations and representatives from

administration, academia, private sector and civil society, GovLabAustria offers different stakeholders a platform fostering intersectoral collaboration, peer-learning and implementation of innovative projects. GovLabAustria facilitates national and international networking in the field of public sector innovation. Its central objective is to support international knowledge transfer and access to international expertise and resources.

GovLabAustria works together with different partner institutions across sectors in **innovation lab projects**, on specific topics in an experimental environment. Open experimental spaces, shall encourage the adaptive and situational use of innovative methods such as co-leadership, co-creation and collaboration, gameification, design-thinking and agile development/rapid prototyping. Current innovation lab projects cover the areas of knowledge management, digitalisation and participation. To enable different stakeholders to collaborate in an open, modern and safe environment GovLabAustria offers facilities at the Impact Hub Vienna to all of its partners.

To safeguard the dissemination of knowledge, promote innovative projects, processes and methods and to foster the cultural change across the public sector and beyond, **GovLabAustria Training** offers a variety of workshops, seminars and events in collaboration with the Danube-University Krems, the Federal Academy of Public Administration and other institutions.



For more information and contact visit
www.govlabaustria.gv.at